

## *Financial Aid Appeal*

In some cases, a student's failure to be in compliance with one or more areas of SAP may be due to an extenuating/mitigating circumstance. An extenuating/mitigating circumstance is defined as a situation beyond the student's control, an undue hardship as a result of special circumstances, or other circumstances. Some examples of extenuating/mitigating circumstances may include: serious illness or injury to student that required extended recovery time; death or serious illness of an immediate family member; significant trauma in student's life that impaired the student's emotional and/or physical health; or other documented circumstances.

A student who experiences an extenuating/mitigating circumstance may submit a financial aid appeal. If a student files an appeal due to the Maximum Timeframe, he/she should be meeting the other two components (GPA and Completion Rate/PACE). An appeal cannot be approved for a prior term.

Financial aid appeals should be received in the Office of Financial Aid by close of business at least one week prior to the first day of classes. Submitting a financial aid appeal is NOT an automatic approval.

The decision of the Financial Aid Appeals Committee will be electronically delivered via OneACCS / MyCACC and/or CACC e-mail to the student from [financial\\_aid@cacc.edu](mailto:financial_aid@cacc.edu). The decision of the Financial Aid Appeals Committee is final. Students may also view their Satisfactory Academic Progress (SAP) status in their OneACCS / MyCACC Self-Service Banner (SSB) account.